



# Warranty Claim Form

PHONE: 1-888-571-2627

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customerservice@redmondwilliams.com

Date: \_\_\_\_\_ Customer Name: \_\_\_\_\_

Customer Account #: \_\_\_\_\_ Case/Incident #: \_\_\_\_\_

Distributor: Redmond/Williams Distributing, 5190 Timberlea Blvd., Mississauga, ON L5W 2S5

### Contractor Information:

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Contact: \_\_\_\_\_

### Homeowner Information:

Address: \_\_\_\_\_

City: \_\_\_\_\_ Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Contact: \_\_\_\_\_

### Purchase Details:

Model Number: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Install Date: \_\_\_\_\_ Redmond Invoice #: \_\_\_\_\_

### Description of Problem/Service Call:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Part/Model #	Description	Inv # Part Purchased On	QTY	Price

### ALL PARTS MUST BE RETURNED AND ACCOMPANIED WITH A WARRANTY FORM.

- Manufacturers have the right to refuse claims. Redmond/Williams Distributing is not responsible for any losses refusals may cause.
- Copies of invoices, RMAs, photos of failed part/unit and or the part/unit itself may be required.
- Failure to produce any items required by the manufacturer may result in a rejected claim.